Perpetuuiti™
Resilience Redefined...

Leading Bank Reduces their RTO by **60%**

CLIENT PROFILE

The banking group has a proud heritage of more than 180 years. The bank operates in 34 markets globally with representation in Australia, New Zealand, Asia, Pacific, Europe, America and the Middle East. The banking group is among the top 4 banks in Australia, the largest banking group in New Zealand and Pacific, and among the top 50 banks in the world. The bank's world headquarters is located in Melbourne.

THEIR CHALLENGES

➤ The client has highly complex heterogeneous IT infrastructure which has VMWare, Wintel, Solaris LDOM & Zones, EMC SRDF storage with appliances for network management and password vaulting systems. Handling such a complex infrastructure posed a critical challenge to the client

➤ Allocation and coordination with SME resources across geography as the client has employed SMEs to manage the infrastructure specific to technologies such as Storage, Servers, and Application etc.

➤ The client needs Recovery automation to reduce the RTO of their applications spread across 1000+ branches and minimizing the dependency on SMEs for conducting Recovery drills

➤ The client conducts Recovery drill on 4 banking applications (out of 160 applications) each month during weekends; The RTO is 6-8 hours due to manual coordination

➤ Critical timelines to bring up the application in Recovery site

➤ Manual validation and verification process to confirm the application availability

➤ Generating Recovery drill reports on success and shortfalls

➤ Managing appliances for DNS and Password vault management

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OUR SOLUTIONS

➤ Continuity Patrol (CP) 4.0 has been installed across 3 zones with master-slave topology

➤ CP has been configured with MS-SOL as Metadata DB as per client's security compliance requirement

➤ Customer environment involves a lot of complexity in terms of applications getting spanned across multiple zones. Continuity Patrol is strategically architected to cater to this kind of a heterogeneous setup with an end-to-end automated approach.

➤ CP has been integrated and configured to use the existing AD authentication \ mechanism in the client's environment to ensure the security policy is intact without any deviations.

RESULTS BENEFITS TO BUSINESS

➤ Seamless and Successful Recovery drills for 5 major Applications have been executed at the bank with **60%-80% reduction in RTO**

➤ More applications in schedule for Recovery drills

➤ Single-Click Execution of Recovery drills

➤ Recovery Progress during DR drill or actual DR in real-time made available on the dashboard, along with resource co-ordination

➤ Recovery of Applications at DR in a Single Click of a Button

➤ Parallel Recovery Execution reports for Audit compliance

60-80%
REDUCTION IN RTO

SINGLE-CLICK EXECUTION
OF RECOVERY DRILLS

READY FOR YOUR OWN SUCCESS STORY?

Get in touch with our automation experts and learn how you can fast-track your digital transformation initiatives.

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About Perpetuuiti

Perpetuuiti empowers people and businesses alike. We deliver the world's most-comprehensive and urbane automation platforms making work more human. Our platforms deliver leading-edge automation solutions for modernizing resiliency management, and turbocharging the performance of your applications, IT and business operations at speed and scale to drive exponential efficiencies.

For more information, visit **www.ptechnosoft.com**

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